

ORDER SHEET

WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY

Complaint No. COM-000075 of 2019


Rinki Gupta.....Complainant

AND

Eden Realty Ventures Pvt Ltd.....Respondent

Sl. Number and date of order	Order and signature of Officer	Note of action Taken on order
3 ----- 25-10-2019	<p>Both parties are present.</p> <p>Written objection filed by the Respondent taken on record. Copy of written objection has been served upon the Complainant.</p> <p>Complainant denied the claims of respondent made in affidavit and insisted that allottee believed to understand that their name is not successful in lottery, on the basis of information retrieved from the website of the respondent company and claimed to have confirmed the information over telephonic enquiry to the office of respondent company. No supporting evidence is advanced to prove the claims by complainant. Respondent filed documents that prima facie proved that provisional allotment letter was duly communicated to complainant as per general terms & conditions accepted by allottee and veracity of documents have not be challenged by complainant. Rather, complainant admitted to have received provisional allotment letter. But, allottee complainant was misguided due to information he claimed to have gathered from website of the respondent company and office, that led him to believe that no allotment happened and therefore written communication from the respondent company were decided to be</p>	

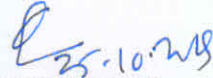
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ignored by complainant for reasons best known to him.

Let Complainant file his response on affidavit within next three weeks serving a copy to Respondent.

Fixed 12/12/2019 for final hearing and orders.



(ONKAR SINGH MEENA)
Designated Authority,
Housing Industry Regulatory Authority,
West Bengal.

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